

3D Systems is looking for a

TECHNICAL TRAINER (M/F)

ABOUT 3D SYSTEMS

3D Systems is an integrated, leading global provider of 3D printing solutions, offering cutting edge technologies and materials for 3D printing, rapid prototyping and direct manufacturing. Our vision and products are transforming the way the world designs, develops and manufactures.

JOBDESCRIPTION

The Technical Trainer develops and facilitates programs to train third party resellers, business partners and customers of industrial 3D Printers. Subject matter includes, but is not limited to the installation, operation, safety, maintenance, and repair of machinery and equipment of various size and complexity.

RESPONSIBILITIES

- Writes training programs for both online and ILT courses, including presentation materials, handouts and tests.
- Designs laboratory / hands-on exercises, applying knowledge of electronics, mechanics, vacuum, pneumatics, lasers and programming, in conjunction with published machine, equipment, and tooling manuals.
- Demonstrates procedures being taught, and observes trainees in laboratory perform the hands on requirements.
- Administers written or online practical quizzes and certification exams. Write performance report summary evaluating trainees' performance.
- Participates in meetings, seminars and training sessions to obtain information useful to training process and integrates information into training program.

PROFILE

- Education and Training
 - Bachelor's degree in a related discipline with a minimum of 5 years of technical training background, or equivalent combined education/experience.
- Experience
 - Experience in technical troubleshooting and supporting technical solutions in a pre/post sales environment.
 - Experienced with virtual classroom training tools such as WebEx, Adobe Connect, etc.
- Knowledge, Skills & Abilities:
 - Requires excellent interpersonal, organizational, verbal and written communication skills.
 - Must be able to follow and convey technical instructions provided in manuals, specifications, blueprints, schematics and troubleshooting guides.
 - Must have the dexterity and understanding to effectively use and instruct in the use of hand tools, measuring instruments, and testing equipment.
 - Able to function efficiently and effectively in a fast-moving and demanding environment.
 - Schedule flexibility to support a global customer base (with a focus on the Americas).
 - Willing to travel as needed to deliver training, from 20-35%.
 - Presentation and facilitation skills of technical material and written communication using MS Office.
 - Experience with content management tools and online training development.
 - Ability to quickly grasp highly technical concepts and to effectively distil technical information.

WE OFFER

- A versatile job in an international engineering team
- A competitive salary and additional non-statutory benefits

INTERESTED?

Please send your cv and motivation letter in English to:

Lore Blocquiaux, European Recruiter
lore.blocquiaux@3dsystems.com